

Wheelchair Access

Program is open to individuals with mental or visual impairments who, as a result, cannot "navigate the system". This eligibility category includes individuals unable to board, ride, or alight from an accessible vehicle "without the assistance of another individual".

If an individual requires an attendant to board, ride, or alight from an accessible fixed-route vehicle (including "navigating the system"), the individual is eligible to ride Dial-A-Ride.

Helpful Hints

- Assistance may be provided for persons requiring help entering or exiting the vehicle.
- Provide the exact physical address of pickup and drop off destination locations.
- Watch for the arrival of the Dial-A-Ride vehicle to keep the service on schedule.
- Drivers will collect fares. Tipping is not permitted.
- No more than 5 average-size carry-ons.



Dial-A-Ride

Monday through Friday

**8:00 a.m. - 3:00 p.m.
(except holidays)**



(661)854-3139

How To Use Dial-A-Ride

Call (661) 854-3139 each time you wish to place a trip reservation. You will be asked for the following information:

1. **FIRST NAME, LAST NAME**
2. **EXACT PHYSICAL ADDRESS** of where you like to get **PICKED UP** and **DROPED OFF**.
3. **NUMBER OF PASSENGERS ABORTING WITH YOU**
4. **NOTIFY** dispatch if you will be using a scooter or wheelchair at your time of your reservation.

A Dial-A-Ride vehicle will arrive within 5 minutes to 30 minutes after you phone call. You will be given an estimated pickup time when you call. Calls will be accepted until 2:45 p.m. each weekday.

Be ready when the vehicle arrives! It will wait up to two (2) minute so as not to delay others. Also, if you decide not to make the trip you booked earlier, please call to cancel.

General Information

Hours of Operation

Weekdays 8:00 a.m. - 3:00 p.m.

Holidays

No Service on:

- New Year's Eve
- New Year's Day
- Martin Luther King, Jr. Day
- Presidents' Day
- Cesar Chavez Day
- Memorial Day
- Fourth of July
- Veterans Day
- Labor Day
- Thanksgiving Day
- Day after Thanksgiving
- Christmas Eve
- Christmas Day

Service Area

Dial-A-Ride service is available within Arvin city limits.

Fares

Seniors (65 & above)	\$1.00
ADA Certified	\$1.00
ADA Attendant	FREE
Children 5 & under	FREE
(with fare-paying adult)	
Unlimited Monthly Pass	\$30.00

*** Exact change is required.
Drivers do not make change.**

Eligibility

The City's Dial-A-Ride program provides curb-to-curb service for eligible residents. The program is designed to provide mobility to individuals unable to use the fixed-route bus service. **In order to be eligible you must complete an application and receive certification from a licensed physician verifying ADA qualification.**

For general information contact:

Arvin Transit
165 Plumtree Drive
Arvin, CA 93203
(661) 854-3139